



What is *Rides4Neighbors*?

- ***Rides4Neighbors*** a volunteer-based transportation program for adults age 65 and older and persons with a disability who are residents of La Mesa.
- Rides are provided by trained volunteers who use their personal vehicle.
- Rides are scheduled for essential transportation needs, like medical appointments, grocery and other essential shopping, personal care, personal business.
- Ride destinations are not limited to La Mesa, but are contingent upon finding a volunteer willing to transport you to your destination.
- The City of La Mesa provides eligibility screening for riders and volunteers, scheduling, ride coordination, volunteer training, mileage reimbursement and secondary insurance.

Scheduling a Ride

- Call **619-464-0109** to schedule a ride.
- First time riders complete an application and service agreement prior to the first ride.
- Request your ride at least one week in advance of your trip date; new callers should allow even more time in order to process your initial application.
- ***Rides4Neighbors*** makes every effort to match you with a screened volunteer driver, but ride availability is not guaranteed.
- Eligible riders may receive the equivalent of up to \$100 of service per month, based on mileage reimbursement and/or purchased rides fees.
- Riders must be residents of the City of La Mesa, age 65 or older, or have a disability that prevents use of existing public transit services including ADA Paratransit.

Paying for a Ride

- Rides are donation-based; the minimum suggested donation is \$3 per one-way trip; the suggested donation scale is based on the trip distance, or geographical zone.
- Donation statements are mailed to riders monthly and donation checks may be made payable to the "***City of La Mesa.***"
- Volunteer drivers do not accept payment, donations or tips from riders, but a heartfelt Thank **You** is always welcome!

Volunteering

- We are seeking adult volunteers with an excellent driving record who are willing to use their personal vehicle to provide a ride to a neighbor in need.
- Volunteers complete an application, provide a copy of a valid Drivers' License and insurance certificate, authorize the City to make a DMV records check, complete a Live Scan background check, and complete an orientation and training.
- Volunteer drivers are reimbursed for mileage and receive secondary liability insurance.
- As a volunteer, you decide your availability and choose the rides you wish to provide. There is no minimum time commitment or number of rides required to be a volunteer.
- Call **619-464-0109** for information on becoming a ***Rides4Neighbors*** volunteer!